



March 13, 2020

Dear Kids' Country families,

Today, SRVUSD decided to close all school campuses in hopes to curb the spread of the coronavirus (COVID-19) in our community. In support and alignment of this decision, all Kids' Country campuses will be closed until April 13, 2020 or until further notice from SRVUSD. We have been in constant communication with SRVUSD throughout the developments of this global pandemic and the decisions being made. This is an unprecedented decision for Kids' Country as our purpose and service to our communities for the past 35 years in San Ramon Valley is to care for your children. The decision to close is not an easy one however the health and well-being of our children, families, staff and communities will always be the priority.

I know many of you have questions regarding refunds and prorates in response to this decision. As a non-profit organization, we rely on your child's monthly tuition to sustain Kids' Country business. Seventy percent (70%) of our operating budget goes to our employees' salaries and benefits. In compliance with our policies and in order to care and retain our employees during this closure, we will not be providing refunds or prorates for the month of March. At this time, we will not be billing April 2020 tuition.

As information unfolds and future decisions are made, we will continue to communicate with you. During this closure, if you have any questions, please contact your Site Director at your Kids' Country location directly. You can also email me at atancioco@kidscountry.org.

Stay Healthy,

Ann Bongcaron Tancioco
Executive Director